



4492 Hunt Street, Pryor, OK 74361
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RAE Corporation 90 Day Limited Parts Warranty

RAE Corporation, and its divisions, hereinafter referred to as RAE, warrants parts to be free from defects in materials and workmanship for a period of 90 days from the date of shipment, provided, however that this limited warranty is restricted solely to the original purchaser and is subject to the following conditions, exclusions and limitations hereinafter set forth:

1. The 90 day warranty shall be void, and of NO effect, if:

- A. The original purchase of the part(s) is not from RAE Corporation.
- B. The part(s) has been damaged by accident or unreasonable use, neglect, improper maintenance or installation, or other user causes.
- C. The part(s) is damaged by the shipping company. If part(s) is damaged by the shipping company, the receiver will need to file a claim with the shipping company. Do not refuse shipment. Receive the shipment in and note all damage for a freight damage claim.
- D. The requirements set forth herein are not followed.

Once the part(s) has been verified within the 90 day warranty period, the original purchaser is required to submit to RAE Corporation a purchase order for the cost of the part(s) plus shipping to have a replacement part(s) shipped to the purchaser. After the purchase order has been received by the RAE Parts Department a Return Authorization [hereinafter referred to as RA] number will be assigned to the part(s). An RA sticker will be included with the new part(s), or another method of return shipment will be defined by RAE Parts Department. Upon receipt of the new part(s), place the existing parts in the container that the new part(s) arrived in or in another appropriate container provided by the purchaser. The RA shipping label will be placed on the container, or an alternate method of shipping will be used, and the part(s) will be shipped back to RAE. If the defect can be remedied under this limited warranty and other terms and conditions expressed herein have been complied with, RAE will not charge the purchase order for the new part(s) minus shipping. In the event RAE determines that the returned part(s) is not defective, or has failed due to items 1 A through 1 C above, RAE reserves the right to charge the purchase order from the purchaser for the cost of the part. Parts covered under warranty must be paid for in advance of any part(s) shipment. The customer will be reimbursed upon return of the warranty part and after the part has been inspected and validated as a good warranty claim. In no event will RAE be responsible for any shipping costs.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, UNDER NO CIRCUMSTANCES WILL RAE CORPORATION BE LIABLE FOR ANY LOSSES, LOST PROFITS, LOST SAVINGS OR COLLATERAL, ANY INCIDENTAL DAMAGES, OR ANY CONSEQUENTIAL DAMAGES RELATING TO THE PARTS OR PRODUCTS, OR ARISING OUT OF THE USE OR INABILITY TO USE ITS PART(S) OR PRODUCTS, EVEN IF RAE CORPORATION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

THIS LIMITED WARRANTY IS IN LIEU OF ANY AND ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, BOTH OF WHICH ARE DISCLAIMED. **THIS LIMITED WARRANTY DOES NOT COVER OR PROTECT AGAINST THE CONSEQUENCES OR EFFECTS OF ANY MISUSE, NEGLIGENCE, OR USE OF THE EQUIPMENT OUTSIDE OF THE PURPOSES OR PARAMETERS FOR WHICH THE EQUIPMENT WAS DESIGNED.**

2. Requirements for Initiating and Processing a Warranty Claim:

The 90 day warranty shall be void, and of NO effect, unless:

- A. RAE Corporation Parts Department is contacted within the 90 day warranty period and a RA number is requested.
- B. A purchase order is provided to cover the return part pending warranty inspection.
- C. The Purchaser must include a complete and detailed description of the problem, original order, invoice, and/or RA number along with a complete return address, a daytime telephone number and an e-mail address.

3. Limitation of Liability

RAE's liability to the original purchaser for defects in material and workmanship or any cause whatsoever regardless of the form of action, including negligence, is limited to the amount of the original purchase price of the part(s) that was not free of defects in the materials or workmanship of the part(s).

This warranty covers material only. **IN NO EVENT SHALL RAE BE RESPONSIBLE FOR COSTS OF LABOR REQUIRED TO REMOVE, REPLACE, REPAIR, OR INSTALL ANY PART.**

RAE does not assume liability for personal injury or property damage arising out of, or caused by, any or all alterations or attachments to its part(s) or products, nor does RAE assume any responsibility for damage to interconnected non-RAE part(s) or products that may result from the normal functioning and maintenance of RAE part(s) or products.

THE LIABILITY OF RAE, OR ANY OF ITS SUBSIDIARIES AND AFFILIATES, OR ANY OF THEIR EMPLOYEES, OFFICERS, MANAGERS, DIRECTORS, RESELLERS, SUPPLIERS, PARTNERS, AGENTS AND DISTRIBUTORS ARISING FROM THE SALE OF THE PARTS OR THE PRODUCT OR UNDER THE TERMS OF THIS WARRANTY SHALL NOT IN ANY CASE EXCEED THE NET FACTORY SALE PRICE (NFSP) OF THE ORIGINAL PRODUCT ORDER.

4. Notice to RAE Corporation

To contact and/or notify RAE Corporation Parts Department, the following contact information must be used:

Address: RAE Corporation, 4492 Hunt St, Pryor, OK 74361

Office Phone: 918-825-7222

F: 918-471-2944

After Hours Emergency Cell Phone: 918-633-2838

Email: parts@rae-corp.com